



Update as of Monday, May 03, 2021

Dear Healthy Back Institute Family,

We hope you and your loved ones are healthy, safe and taking care of one another in these uncertain times. Our hearts are with everyone around the world who has been affected by the COVID-19 outbreak and we are incredibly grateful to all who are working hard to keep our communities healthy and safe.

Gratefully we are still serving clients, but I wanted to share an update on some changes you might experience.

Based on recent public health orders, we are forced to temporarily hold orders from the following countries and regions:

Bonaire, St. Eustatius & Saba	Honduras	New Caledonia
Cayman Islands	Iran	Nicaragua
Dominica	Laos	Reunion
French Guiana	Libya	Somalia
French Polynesia	Martinique	Sudan
Guadalupe	Mauritius	Suriname
		Yemen

We are closely monitoring these regulations around the globe and will ship your package following the lift of closures to your area.

Please also note we are currently experiencing significant delays across the globe, specifically delivery to the following countries: Australia, France, Ireland, Italy, Japan, New Zealand, Norway, Spain, Switzerland, Thailand and the United Kingdom.

We will do our best to communicate with you individually in when a delay is expected. Please bear with us and know our team is working hard to ensure your experience is still the best it can possibly be.

To make it easier for our customers, we have extended our return options for all orders during the coronavirus impacted time period, no questions asked. Our team feels blessed, especially during these challenging times, to continue producing these life changing products which will aid your health now more than ever before.

Yes, this is a challenging time. But in the face of that challenge, we see opportunity. We see the opportunity to invest in our connections with each other that brings meaning to our work, the opportunity to lean on our company values and do what we believe is right, and the opportunity to support each other.

We are beyond grateful for your continued support of The Healthy Back Institute. Please take care of yourself. We'll get through this all together.

Jesse Cannone & The Healthy Back Institute Team